

Refund Policy - International British Theatre School LTD

We strive to provide excellent customer service to our valued customers. In case you need to cancel or ask for a refund for your ticket purchase, please take note of the following refund policy:

1. 100% refund will be provided for any requests made more than 14 days prior to the event.
2. 80% refund will be provided for any requests made 2 weeks prior to the event.
3. 50% refund will be provided for any requests made 3 days prior to the event.
4. Tickets that are refunded during or 3 days before the event without valid evidence of emergency absence will be denied.
5. Refunds will only be made in the case of event cancellation by the company, from an act of god or bureaucratic restrictions.

Please note that refund requests must be made in writing and sent to our customer support email within the specified needed time frame. We will process your request promptly and issue the refund according to the policy mentioned above.

For any questions or concerns regarding the refund policy, please contact our customer service team.

Thank you.

To be reviewed May 09th 2023